- Highlighted Feature Enhancements
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 - Email Statistics Log
 - Desking
 - Total Taxes
 - Inventory Manager
 - Service Appointment Board
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Target Summary of changes, details follow

Enhancements

Offer Details – Will now stop user from advancing if required fields are not fulfilled.

Target now has a confirmation pop-up when creating a campaign.



Target Offer Details

Will now stop user from advancing if required fields are not fulfilled.

Offer Details

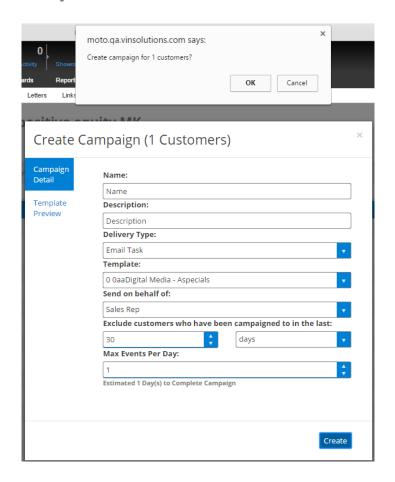
Select the offer type you would like to include in your view, and the input fields will appear to the right.

Offer Template:		Expiration Date:	
Custom Offer		▼ mm/dd/yyyy	
Stock Number:	Year:	Make:	Model:
Selling Price:	Term:	APR:	Down Payme
Rebate:			





Dealers will now see a pop-up when creating a campaign. This provides them an overview of the campaign details and an opportunity to send or cancel.





Target – PBI/Bug Release items

Enhancements

The [DEALER PRINCIPLE FULL NAME] token now functions properly

Several email tokens that were not replacing are now fixed

Several [USER EMAIL ADDRESS] tokens would not replace unless the [USER NAME] token was present. This is resolved.

Some of the Target system views are powered by service data. The ability to access service data is a TargetPro feature. These views are no longer available for base Target dealers.



Target/TargetPro/TargetPro+

Target now automatically adds an identifier to the front of campaign name when creating a campaign from Target. The identifier corresponds to the dealer's Target product and allows for better ROI tracking on the Campaigns Dashboard.

- Target = T
- TargetPro = TP
- TargetPro+ = TPP

TPP_campaigns2	05/31/2016- 05/31/2016	17	0	0	0	0	0	0	0
TPP James Tests	05/31/2016- 05/31/2016	8	0	0	0	0	0	0	0
<u>TPP prameela -</u> campaigns	05/31/2016- 05/31/2016	17	0	0	0	0	0	0	0



TargetPro/TargetPro+

"Generate Offer" screen now displays errors to the user when template tokens fail to replace.

Generate O	ffer		3
Customer Vehicle			
) - Sold - Est. Equity: \$5,	180	
	2010 2010 2010 2010		
Content Template		Offer Template	
Target Upgrade	Looso	No valid offer to	malatas wara faund
Make], [TARGET	TARGET LEASE REPLA LEASE REPLACEMEN VehicleStockPhoto], [T	T Model], [TARGET LEAS	T LEASE REPLACEMENT * E REPLACEMENT Trim],
Stock Number			
Year	Make	Model	Trim
2016	Honda	Accord	LX
Selling Price	Term	Rebate	Down Payment
\$26,000	36	\$500	\$1,000
APR			
5 %			
Estimated Monthly	/ Payment		
\$579	2		
			Cancel Generate Offer
			Generate Offer



VinLens/VinURL

Enhancements

Corrected the malformed link in traffic history. When a user clicks a link in "Live Website Traffic Detail" or "VinLens Website" history the link will open the page in a new window/tab.



Communications *Summary of changes, details follow*

Enhancements

We have updated the code in our system to allow for customers located in Canada to acquire tollfree numbers from Twilio to use for call tracking campaigns.

The Agent Name has been added back to the dashboard in Call Provider Log from the VCT (Out) and VCT (In) view. If we were not able to identify a single agent for the number, you will see Multiple Agents instead of the user name.

Introduced pagination to the VCT Call Provider Log. For dealers who have more than 2500 calls logged in a month, the LM view of the call provider log was not loading. We have added pagination to this page which will load 10 calls within the window and allow for moving through pages preventing time-outs.

We have updated the CRM to load the Email Statistics Report within the same window frame as the report selection.



Previously the ability for Canadian dealers to acquire toll-free call tracking numbers involved development resources as they were not able to use the Call Tracking screens in the CRM. We have updated the code in our system to allow for customers located in Canada to acquire toll-free numbers from Twilio to use for call tracking campaigns.

CRM	Inventory	Campaigns	Websites	VinLens	Reports	Settings	Admin	
Create Au	toMarketing C	ampaign - Camp	aign Dashboard	Manage Ca		Call Tracking		jn Approval M
Acquire Ne	w Campaigi	n Call Tracking I	Phone Number					
1) Select	Area Code	/ Toll Free	2) Choose	Phone Nun	nber		3) Confirm and Activ	vate Number
Local Nun ©250	obers 0604	◎778	●(855) 664- ●(855) 215-		855) 246-06 855) 569-36		(855) 447	7-3297
○780	236		●(855) 410- ●(855) 290-		855) 631-23 855) 447-32		Forward To Number	*
Toll Free 800	888	877	(855) 228-		855) 410-17		Description	
◎866	●855		(855) 782- (855) 598-		855) 598-40 855) 246-97		Select Website	•
Phrase (opt	ional) :	Search	(855) 782-		355) 240-37 355) 289-31		Select Campaign	•
			i					



The Agent Name has been added back to the dashboard in Call Provider Log from the VCT (Out) and VCT (In) views. If we were not able to identify a single agent for the number, you will see "Multiple Agents" instead of the user name.

Call Provider Log From: 5/26/2016 To: 5/27/2		Call Provider: Vii	nSolutions Call Trac	king 🔹 Refresh
Today Yesterday Last 7 Days MTD L Call Provider	Customer	Agent	Date	Duration
	No filter 💌	No filter 💌		
VinSolutions CallTracking VinSolutions CallTracking-Inbound	CALL UNA SSIGNED PROSPERITY FOOD MERRIFIELD, VA 22046 (703) 208-3400	VinSolutions Test User4 (913) 333-3333	5/26/2016 4:41 PM	0.35 (min) 📢)- 🤱
VinSolutions CallTracking VinSolutions CallTracking-Inbound	CALL UNA SSIGNED H E WILLIAMS FT WALTON BEACH, FL 32548 (850) 864-1627	Multiple Agents (913) 825-6124	5/26/2016 3:46 PM	29.92 (min) 📢)- 🤱
VinSolutions CallTracking VinSolutions CallTracking-Inbound	CALL UNA SSIGNED Cell Phone ID BLACKFOOT, ID 83221 (208) 681-8757	Multiple Agents (913) 825-6124	5/26/2016 9:43 AM	60.02 (min) 📢))- 🤱
				3 items in 1 pages



We have introduced pagination to the VCT Call Provider Log. For dealers who have more than 2500 calls logged in a month, the LM view of the call provider log was not loading.

We have added pagination to this page which will load 10 calls within the window and allow for moving through pages preventing time-outs.

all Provider Log				🖨 P
rom: 5/1/2016 To: 5/31/2016 Cal	Type: Outbound Call Provider:	inSolutions Call Tracking 🔻 Refresh		
Today Yeslerday Last 7 Days MTD LM	-			
Call Provider	Customer	Agent	Date	Duration
	No filter 🔻	No filter 🔻		
N/A VinSolutions CallTracking VinSolutions CallTracking-Outbound	<u>Reardon, Brendan</u> Reardon, Brendan 10365 Franio Rd Eden Praihe, MN 66202 (612) 221-8772	Chris Pickett (913) 396-2372	5/25/2016 4:19 PM	0.10 (min)
NA VinSolutions CallTracking VinSolutions CallTracking-Outbound	<u>Reardon, Brendan</u> Reardon, Brendan 10365 Franio Rd Eden Prainle, MN 66202 (612) 221-8772	Chris Pickett (913) 396-2372	5/24/2016 1:37 PM	0.10 (min)
VA JinSolutions CallTracking JinSolutions CallTracking-Outbound	<u>Reardon, Brendan</u> Reardon, Brendan 10365 Franlo Rd Eden Praille, MN 65202 (612) 221-8772	Chris Pickett (913) 396-2372	5/23/2016 1:43 PM	0.08 (min)
v/A /inSolutions CallTracking /inSolutions CallTracking-Outbound	<u>Svoboda, Zachary</u> Svoboda, Zachary 1780 N Lennox St. Olathe, KS 66051 (913) 207-7920	James Campbell (913) 317-6302	5/23/2016 8:33 AM	1.67 (min)
N/A VinSolutions CallTracking VinSolutions CallTracking-Outbound	<u>Reardon, Brendan</u> Reardon, Brendan 10365 Franio Rd Eden Praitie, MN 66202 (612) 221-8772	Chris Picketi (913) 396-2372	5/19/2016 1:06 PM	1.68 (min)
NA VinSolutions CallTracking VinSolutions CallTracking-Outbound	20160518, Deploy 20160518, Deploy 42 Wine Cellar Cir Weatherford, TX 75086 (913) 703-3202	Mobile Manager (913) 449-0752	5/18/2016 10:18 PM	0.60 (min) 📢))
WA IInSolutions CallTracking IInSolutions CallTracking-Outbound	Rollback, PROD Rollback, PROD 42 Wine Cellar Cir Weatherford, TX 76086 (913) 703-3202	Mobile Manager (913) 449-0752	5/18/2016 1:36 AM	0.98 (min)
WA JinSolutions CallTracking JinSolutions CallTracking-Outbound	<u>Bond. Igov</u> Bond. Ig <u>ov</u> 123 Main St Oak Park, KS 66000 (913) 123-4567	Mobile Manager (913) 449-0752	5/18/2015 1:11 AM	0.43 (min)
I/A YinSolutions CallTracking InSolutions CallTracking-Outbound	Piggeidy. Gang Piggeidy. Gang 9421 W 162nd 51 Overland Park, Ks (913) 555-1212	Mobile Manager (913) 449-0752	5/17/2016 1:22 PM	1.67 (min)
WA VinSolutions CallTracking VinSolutions CallTracking-Outbound	Piggeidy, Gang Piggeidy, Gang 9421 W 162nd St Overland Park, Ks (913) 555-1212	Mobile Manager (913) 449-0752	5/17/2016 1:19 PM	0.42 (min)
				21 items in 3 pag



The Email Statistics Report was not loading under Reports>CRM>Email Statistics because of the type of modal window previously used for this report was no longer being supported by web browsers. We have updated the CRM to load the report within the same window frame as the report selection.

CRM Inventory Campaigns W	Vebsites VinLens Dashboards Reports Settings	Admin
View All Reports View Legacy Custom Dash	boards	Report snowing customer wish list matches with inventory and trade-ins acro
mail Delivery graph rom 6/1/2016 5 6/8/2016 5 5 6/8/2016 5 5 6/8/2016 5 5 6/8/2016 5 5 6 6/8/2016 5 5 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6		Desk Log List of new opportunities and showroom visits Sold Log List of pending and delivered sales
17	Ð	Message Log List of received internet leads, emails, phone calls, and other messages
0.9	Delivered Submitted	Bad Leads 📩 Includes the ability to reprint lead source provider invoices
0.7	Bounced Dropped	Lost Leads Sold Leads
0.6	Spam Report Deferred	Customer Search Search for customers
0.5-		Email Read Log List of emails read
0.4-		Email Statistics Email delivery statistics
0.3		Response Times Internet lead response times
0.1		Active Leads with No Future Follow-up Shows a list of customers that have an active lead without any future follow-u
0	*.	Customers with Equity List of customers who have positive equity on their current vehicles
	ZingChart	No Longer Owns Log List of leads that have been marked no longer owns
		Lead Source Lead Source ROI ROI of internet lead sources
		Lead Source ROI - Classic ROI of internet lead sources - Old



Desking Summary of changes, details follow

Expected Release Date	Enhancements
6/14/16	Total Taxes – Dealers will now be able to toggle "Upfront" taxes individually to "Capped" (capitalized), improving on the previous functionality that limited users to only toggle "upfront" taxes as a group.
6/2/16*	WI (113) Cap Reduction Tax is now based on the taxable % of cap reduction identified by the Wisconsin Automobile & Truck Dealers Association
6/2/16*	MD (35) Tax credits will now only apply to the trade-in with the highest trade allowance
6/2/16*	Payment Roll for Weekly & Bi-Weekly Payment Frequencies now use the correct frequency for recalculating the payment
6/2/16*	TN Single Article tax will no longer be added to the Subtotal when it should only be added to the Gross Cap Cost

*denotes released as part of Continuous Deployment



Desking – Total Taxes

This enhancement provides additional tax assignment options by allowing users to toggle upfront taxes individually to 'Capped' (capitalized), improving upon the previous functionality which limited users to only toggle 'upfront taxes' as a group.

 Current State - This screen shows how users currently toggle taxes to "capped." There is no option to mark individual taxes.

Item	Capitalize	Amount
First Monthly Payment		238.93
Upfront Fees		0
Additional Upfronts		0
Upfront Taxes		0
Capitalized Cost Reduction Amt Due At Lease Signing How the Amt Due at Leas	se Signing will be pa	3,750
Amt Due At Lease Signing How the Amt Due at Leas (Itemization)	se Signing will be pa	aid
Amt Due At Lease Signing How the Amt Due at Leas (Itemization) Item	se Signing will be pa	3,750 aid Amount
Amt Due At Lease Signing How the Amt Due at Leas (Itemization) Item Rebates and Noncash Credits	se Signing will be pa	3,750 aid Amount 750
Amt Due At Lease Signing How the Amt Due at Leas (Itemization) Item Rebates and Noncash Credits Amount Paid by Customer	se Signing will be pa	3,750 aid Amount 750 3,000
Amt Due At Lease Signing How the Amt Due at Leas (Itemization) Item Rebates and Noncash Credits	se Signing will be pa	3,750 aid Amount 750

• Future State – The new screen allows users to toggle upfront taxes in the Tax Detail screen. Users can click the corresponding "Upfront" or "Capped" button to move the taxes to their appropriate places.

Manually E	nter Taxes:			Taxable Amount	Calculated Tax	Method	
Monthly Ta	92.8						
Upfront Ta	xes 162.50			Ann 100 00		Manifely Have	
Capitalized	d Taxes 48.69	S State	6.5 %	\$58,429.33	\$ 3,797.91	Monthly Use	
		Overland Park, KS (KS City)	\$45.00		\$ 45.00	Monthly Use	
Reset Ta	xes Apply Taxes						
Apply to	Similar Scenarios	Upfront Tax					
		KS State CCR		\$ 2,500.00	\$ 162.50		Concert I
		KS State CCR	6.5 %	\$ 2,500.00	\$ 162.50		Capped
Taxes are b address.	based on the Dealer's						
State	KS	Capitalized Tax					
County	Palm Beach	Documentation Fee	1.15 %	499.00	32.44		UpFront
City	Overland Park						
		License Fee	1.15 %	249.99	16.25		UpFront





Enhancements

VinStickers links are now directing to the correct pages

Now you can create addendums to VinStickers

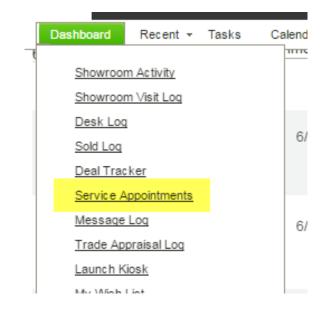


Service Appointment Board Updates

VIN Number: To provide dealers with more detail, the service vehicle VIN will now be displayed with the vehicle information when viewing the details of any service appointment.



The link to the service appointment screen in the "CRM -> Dashboard" menu has been updated and now reads "Service Appointments".





Additional Enhancements

Expected Release Date	Enhancements
6/14/16	To provide dealers with more detail, the service vehicle VIN will now be displayed with the vehicle information when viewing the details of any service appointment.
6/2/16*	The link to the service appointment screen in the "CRM -> Dashboard" menu has been updated and now reads "Service Appointments".
6/14/16	The VinCommunity is no longer active and the link has been removed from the navigation in the upper right corner of VinConnect.
6/14/16	CASL - Dealers can now restrict a Salesperson's ability to make edits to the EBR/Subscriptions modal, using the existing 'Remove Sales Rep ability to edit Do Not Email, Call, Mail' setting.

*denotes released as part of Continuous Deployment



Additional Bug Fixes

Enhancements

When co-buyer information is received through a DMS imported sale record, the co-buyer information will now be updated correctly on the existing sale record in the CRM.

Deal information, such as front and back gross, will no longer be displayed to users with sales rep access when they're viewing a sold record in the new mark sold page.

When entering a Business Name via the Customer Information modal, upper case characters are now being saved successfully.



Integration – Bug Fixes

Enhancements

Dealer issue resolved. Inventory with photos now exporting to GM, AutoTrader and Cars.com. For vehicles without an image, the "No Photo" image will no longer be sent in inventory exports to third parties.

